



# BUFFALO SURGERY CENTER

## PATIENT RIGHTS

### **As a patient in the State of New York you have the right to:**

1. Understand and use these rights. If for any reason you do not understand or you need help, you must be provided with assistance.
2. Receive treatment without discrimination as to age, race, color, sexual orientation, religion, marital status, sex, gender identity, national origin, sponsor, or source of payment.
3. Receive considerate and respectful care in a clean and safe environment free of unnecessary restraints.
4. Be informed of the provisions for off-hour emergency coverage.
5. Be informed of the name of the doctor who will be in charge of your care.
6. Know the names, positions, and functions of any staff member involved in your care and refuse their treatment, examination or observation.
7. Identify a caregiver who will be included in your discharge planning and sharing of post-discharge care information or instruction.
8. Receive complete information about your diagnosis, treatment and prognosis.
9. Receive all information you need to give informed consent for any proposed procedure or treatment. This information shall include the possible risks and benefits of the procedure or treatment.
10. Receive all the information you need to give informed consent for an order not to resuscitate. You also have the right to designate an individual to give this consent for you if you are too ill to do so.
11. Refuse treatment and be told what effect this may have on your health.
12. Refuse to take part in research. In deciding whether or not to participate, you have the right to a full explanation.
13. Privacy while in the center and confidentiality of all information and records regarding your care.
14. Participate in all decisions about your treatment and discharge from the center. The center must provide you with a written discharge plan and written description of how you can appeal your discharge.
15. Review your medical record without charge and obtain a copy of your medical records for which the center can charge a reasonable fee. You cannot be denied a copy solely because you cannot afford to pay.
16. View a list of the health plans and the hospitals that the center participates with; and
17. Receive an itemized bill and explanation of all charges.
18. Complain without fear of reprisals about the care and services you are receiving and have the center respond to you and if you request it, a written response. If you are not satisfied with the center's response, you can complain to the New York State Health Department. The center must provide you with the Health Department phone number.
19. Authorize those family members and other adults who will be given priority to visit consistent with your ability to receive visitors.
20. Make known your wishes in regard to anatomical gifts. You may document your wishes in your health care proxy or on your state license.
21. Voice grievances and recommend changes in policies and services to the Center's staff, the operator and the New York State Department of Health without fear of reprisal
22. Express complaints about the care and services provided, and to have the Center investigate such complaints. Our Center is responsible for providing you, or your designee, with written response within 30 days if requested, indicating the findings of the investigation. We are responsible for notifying you, or your designee, that if you are not satisfied with the Center's response, you may complain to the New York State Department of Health's Office of Health Systems Management.

### **Complaints and concerns may be addressed in any one of the following ways:**

- Discuss your concerns with your physician
- Discuss concerns with the Administrator of our Center: 716-250-6520
- Write or call the New York State Department of Health, Office of Health Systems Management, 584 Delaware Avenue, Buffalo NY 14202 (716) 847-4357
- Write or call to the Medicare Peer Review, IPRO, Inc., Beneficiary Outreach Department, 1979 Marcus Avenue, 1<sup>st</sup> floor, Lake Success, New York 11042, (800)331-7767
- Visit the website for the Medicare Beneficiary Ombudsman at [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp)
- Call or write our Accreditation Agency: AAAHC 5250 Old Orchard Rd., Suite 200 Skokie, IL 60077 Phone: (847)853-6060 Email: [Info@aaahc.org](mailto:Info@aaahc.org)
- We are committed to ensuring that our patients receive appropriate medical care. You can get information regarding your rights and how to report professional misconduct at <https://www.health.ny.gov/professionals/doctors/conduct>



# BUFFALO SURGERY CENTER

## PATIENT RESPONSIBILITIES

**You, your family, and visitors are responsible for following the rules involving patient care and conduct while at Buffalo Surgery Center:**

1. You are responsible for providing a complete and accurate medical history. This history should include all prescribed and over-the-counter medications that you are taking, along with any allergies or sensitivities.
2. You are responsible for informing the Center about all treatments and interventions that you are involved in.
3. You are responsible to consider and follow the suggestions and advice prescribed in a course of treatment by your healthcare providers.
4. You are responsible for being respectful of other patients, Center personnel and property.
5. You are responsible for providing information about unexpected difficulties you have involving your health care.
6. You are responsible for making it known whether you clearly understand your plan of care and the things you are asked to do.
7. You are responsible for providing us with the correct information about insurance and accept personal financial responsibility for any charges not covered by your insurance.
8. You are responsible for providing a responsible adult to transport you home from the facility and remain with you for 24 hours, if required by your physician.
9. You are responsible for providing us with any living will, medical power of attorney or other directive that might affect your care.

### Ownership

As required by the Centers for Medicare & Medicaid Services under 42 CFR Part 416 section 416.50 "Condition for Coverage – Patient Rights" below are listed the owners of the Buffalo Surgery Center

Dr. David Bagnall  
Dr. Bryan Butler  
Dr. John Callahan  
Dr. Matthew Cywinski  
Dr. Lisa Daye  
Dr. Mark Falvo  
Dr. Mohammad Fayyaz  
Dr. Alok Gupta  
Dr. James Kelly  
Dr. Daniel Leberer  
Dr. Joseph Leberer  
Dr. Timothy McGrath

Dr. Jehad Miqdadi  
Dr. Paul Paterson  
Dr. James Piscatelli  
Dr. David Pula  
Dr. Kory Reed  
Dr. Peter Shields  
Dr. James Slough  
Dr. Andrew Stoeckl  
Dr. Jafar Siddiqui  
Dr. Nicholas Violante  
Dr. Jeffrey Visco  
Dr. Ryan Wilkins